Wolters Kluwer

Release 2019-5.0
November 2020

CCH Axcess™ Document

Welcome to CCH Axcess Document 2019-5.0

This bulletin provides important information about the 2019-5.0 release of Document. Please review this bulletin carefully. If you have any questions, additional information is available on CCH Support Online.

New in this Release

Support Chatbot
We are excited to launch a Support Chatbot that will help ensure you have a better experience using CCH Axcess Document. This new tool allows you to receive quick answers to your questions while working in Document by clicking the "Ask a question" button at the top of the Document Central ribbon. Enter your questions, and the virtual representative uses your login credentials to provide an answer.

Document Class and Subclass Report
With this release a new Export button has been added to the top grid on the Class and Subclass Report. This allows you to export the report to a CSV file. Note: Export button will be added to other reports in a later release.

Distributed Storage Platform
With this release, an update is required for any Distributed Storage Platform(s) you have enabled. Log in to the machine(s) where Distributed Storage Platform is enabled. Click Install and Update Manager > Redirect to Update Tab > Check the Distributed Storage Platform checkbox and click the Update button.

Common Updates:

- We will be installing the Chromium embedded framework as part of the Common components within Install and Update Manager. The Chromium embedded framework which is replacing the IE embedded browser requires the Microsoft Visual C++ Redistributable. Install and Update Manager will be installing this redistributable as part of the prerequisites for CCH Axcess if it does not already exist.
- We will no longer install the Microsoft Office Access Database Engine 2007 as a prerequisite within I/U Manager. Additionally, we will not be uninstalling this component on any machine.
- As we have previously communicated through CCH Software News, our November 2019-5.0 release will include several changes to our 2-Step Verification process, including new modes for authenticating through an Authenticator app. Click here for more information regarding the changes and how they may impact users of our cloud-based software solutions.